

*Effective Date: December 23, 2019*

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If you choose to provide information to the Web Sites, you agree to provide only true, accurate, current and complete information. If you create a user account, you agree to accept responsibility for all activities that occur under your account, and agree you will not sell, transfer or assign your user account. You are responsible for maintaining the confidentiality of your password, if any, and for restricting access to your Browser so that others may not access any password-protected portion of the Web Sites using your name, username or password.

### 4. Prohibited Uses

You agree that you will not use the Web Sites to:

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2. Encourage, promote, solicit or commit conduct that would constitute a criminal offense, give rise to civil liability or otherwise violate any applicable law or regulation or otherwise make available any material that exploits or harms any individual, corporation or other entity;
3. Impersonate any person or entity or falsely state or otherwise misrepresent your affiliation with a person or entity (including, without limitation, by using e-mail addresses associated with any of the foregoing);
4. Disrupt the normal flow of dialogue, cause a screen to "scroll" faster than other users of the Web Sites are able to type, or otherwise act in a manner that negatively affects other users' ability to engage in communication on the Web Sites;
5. Stalk, abuse, sexually exploit, violently exploit, act violently toward or otherwise harass another user;
6. Use or attempt to use another's information, account, password, service or system except as expressly permitted by that person;
7. Solicit or collect personal data including telephone numbers, addresses, last names, or email addresses, about other users.

Additionally, you agree not to use the Web Sites:

1. In any way that violates any applicable law or regulation (including, without limitation, any laws regarding the export of data or software to and from Canada or other countries);
2. For the purpose of exploiting, harming or attempting to exploit or harm minors in any way by exposing them to inappropriate content, asking for personally identifiable information or otherwise;
3. To engage in any other conduct that restricts or inhibits anyone's use or enjoyment of the Web Sites, or which, as determined by us, may harm Nutramax or users of the Web Sites or expose them to liability;

4. In any manner that could disable, overburden, damage, or impair the site or interfere with any other party's use of the Web Sites, including their ability to engage in real time activities through the Web Sites;
5. To employ any robot, spider or other automatic device, process or means to access the Web Sites for any purpose, including monitoring or copying any of the material on the Web Sites;
6. To use any manual process to monitor or copy any of the material on the Web Sites or for any other unauthorized purpose without our prior written consent;
7. To use any device, software or routine that interferes with the proper working of the Web Sites;
8. To introduce any viruses, trojan horses, worms, logic bombs or other material which is malicious or technologically harmful;
9. To attempt to gain unauthorized access to, interfere with, damage or disrupt any parts of the Web Sites, the server on which the Web Sites are stored, or any server, computer or database connected to the Web Sites;
10. To attack the Web Sites via a denial-of-service attack or a distributed denial-of-service attack;
11. To otherwise attempt to interfere with the proper working of the Web Sites.

You represent, warrant and agree that you will comply with the above acceptable use policy.

#### 5. Linking Policy

We permit non-defamatory and non-disparaging links to the Web Sites that are fair and legal and do not damage our reputation or take advantage of it, but only if all of the following conditions are met: (i) unless we provide advance, written approval, it is clear in the text associated with the link that Nutramax Laboratories Veterinary Sciences, Inc. has not endorsed the owner of the referring web site, the contents of the referring page, and that any statements made therein, particularly about the efficacy or use of Nutramax's products, have not been reviewed or approved by Nutramax; (ii) no use is made of Nutramax trademarks except that the Nutramax's word marks may be used solely to identify genuine Nutramax Laboratories Veterinary Sciences, Inc. products if appropriate attribution is provided immediately accompanying the word mark (e.g., "Cosequin® is a registered trademark of Nutramax Laboratories, Inc."); (iii) the linking does not frame or create a browser or border environment around any of the Information; (iv) the referring web site does not present false information about Nutramax or its products or services; (v) the referring web site does not contain content that could be construed as distasteful or offensive; and (vi) the links on the referring web site are established by owners of the referring web site. Notwithstanding anything to the contrary contained in these Terms, we reserve the right to deny permission to link to the Web Sites for any or no reason. Additionally, you agree to cooperate with us in causing any unauthorized framing or linking immediately to cease.

## 6. Links To Other Web Sites

The Web Sites may contain hyperlinks to other web sites ("Other Sites"). If you use the hyperlinks to access these Other Sites, you will leave the Web Sites and your browser will be re-directed to the Other Sites. The Other Sites may have their own terms of use and privacy policies and may have different practices and requirements than the Web Sites. Nutramax does not have knowledge of, and is not responsible for, content provided by any Other Site. Nutramax has no control over the contents of those Other Sites, and accepts no responsibility for them or for any loss or damage that may arise from your use of them. If you decide to access any of the Other Sites inked to this Web Site, you do so entirely at your own risk and subject to the terms and conditions of use for such Other Sites. Accordingly, Nutramax does not warrant or make any representation regarding the legality, accuracy, or authenticity of content presented on Other Sites. The hyperlinks to Other Sites do not constitute an endorsement by Nutramax of any Other Sites or their content.

## 7. Promotions

The Web Sites may contain or offer sweepstakes, contests or other promotions, which may be governed by a separate set of rules that describe the sweepstakes, contest or promotion and may have eligibility requirements, such as certain age or geographic area restrictions. It is your responsibility to read those rules to determine whether or not your participation, registration or entry will be valid or restricted, and to determine the sponsor's requirements of you in connection with the applicable sweepstakes, contest or promotion.

## 8. Copyrights and Copyright Agents

If you are a copyright owner, authorized to act on behalf of one, or authorized to act under any exclusive right under copyright, you agree to promptly report any alleged copyright infringements taking place on or through the Web Site by providing a written notice with the following information: (a) identification of the copyrighted work that you claim has been infringed; (b) identification of the allegedly infringing content, and information reasonably sufficient to permit us to locate it; (c) a statement by you that you have a good faith belief that the use of the content identified in your notice in the manner complained of is not authorized by the copyright owner, its agent, or the applicable law; (d) a statement by you that you attest that the information in your notice is accurate and that you are the copyright owner or otherwise authorized to act on the owner's behalf; and (e) your physical or electronic signature, together with your contact information (address, telephone number and, if available, email address).

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By email:

[privacy@nutramaxlabs.com](mailto:privacy@nutramaxlabs.com)

By mail:

Nutramax Laboratories Veterinary Sciences, Inc.

Attn: Legal Department

946 Quality Drive

Lancaster, SC 29720

1-855-669-7266 [phone]

1-803-283-3073 [fax]

NOTE: This contact information is for inquiries regarding potential copyright infringement only.

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We may provide information concerning certain scientific matters related to our products, but neither this information nor any other Information on the Web Sites constitute medical or veterinary advice for the diagnosis or treatment of humans or animals. Nutramax does not make claims that any of its products are intended for the diagnosis, treatment, mitigation, cure or prevention of disease.

If you contact us via the Web Sites, we do not guarantee a response. However, if we do respond, our response does not constitute a diagnosis or a recommendation for a treatment and you should always contact your health care professional before taking any medical steps.

Additionally, if you are a Medical Doctor or a Doctor of Veterinary Medicine, you should not base your opinion solely or primarily upon information obtained from the Web Sites.

All responses to questions provided by us are provided "as is" and without warranty of any kind. You should not rely upon any Information provided by us or any information that may be provided by a third party on the Web Sites for the purposes of medical treatment or otherwise. Nutramax assumes no responsibility whatsoever for any erroneous advice or other information provided on the Web Sites, whether provided by us or a third party.

We do not undertake any duty to monitor or update the statements made by us or third parties on the Web Sites (and any monitoring that is done is solely for our own business purposes and not as any duty undertaken for the protection of you or other users). You agree not to sue or make any claim of any kind against us, our employees or agents, or against any third party who has provided information.

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#### 17. Termination

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